

# VOLKSWAGEN

GROUP OF AMERICA

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RE: 3.0-Liter VW/Audi/Porsche Diesel Emissions Settlement Program – **FIRST REMINDER NOTICE**

You are receiving this letter because you may be eligible to receive a remedy, including compensation, under the 3.0-Liter VW/Audi/Porsche Diesel Emissions Settlement, but you have not yet completed a claim. Certain owners or lessees of eligible 3.0-Liter vehicles may be eligible to receive compensation for a Buyback, Trade-In, Early Lease Termination, or Approved Emissions Modification, and a refund on unused portions of vehicle warranty or service contracts, if applicable. To participate, you **must** complete a claim application (including submitting all required documents) by **June 1, 2019** or you will risk losing your opportunity to receive compensation in the Settlement Program. The 3.0-Liter Settlement Program for Generation 1 vehicles ends on September 30, 2019.

**VERY IMPORTANT INFORMATION. PLEASE READ THIS FULL DOCUMENT TO UNDERSTAND THE DEADLINES ASSOCIATED WITH PARTICIPATION IN THE 3.0-LITER SETTLEMENT PROGRAM AND RECEIPT OF BENEFITS.**

- **June 1, 2019 – Claims Deadline:** You must complete a claim, including submitting required documents, by June 1, 2019, to participate in the Settlement Program. You may submit your claim, including all required documents, online via the Online Claims Portal (which is accessible via [www.VWCourtSettlement.com](http://www.VWCourtSettlement.com)) or through mail or fax using the Paper Claim Form available at [www.VWCourtSettlement.com](http://www.VWCourtSettlement.com) or by calling 1-844-98-CLAIM. **To avoid significant risk that your claim will be considered untimely, your claim must include all requested information and documents by June 1, 2019.**

The Online Claims Portal is the most efficient way for you to submit your claim and required documents. If you create a claim through the Online Claims Portal and choose to mail or fax documents, you must select “Mail/Fax” and “Submit” in the Online Claims Portal and postmark or fax documents by June 1, 2019 or your claim may be considered untimely and you may lose your rights. You should also keep proof of the date you mailed or faxed your documents.

You must register on the Online Claims Portal by June 1, 2019. Additionally, if you register on the Online Claims Portal but do not submit the required documents by June 1, 2019, your claim may be deemed ineligible. Because different remedy elections (i.e., Buyback, Trade-In, Early Lease Termination, or Approved Emissions Modification) require different documents, we encourage you to select your desired remedy in advance of June 1, 2019 so that you submit the appropriate documents for your selected remedy. To learn more about your options, please visit [www.VWCourtSettlement.com](http://www.VWCourtSettlement.com).

Volkswagen may not accept documents for review after June 1, 2019. All documents that you submit must be clear and legible. To ensure that you have time to timely correct any document deficiencies, you should submit your documents by May 1, 2019.

- **September 1, 2019 – Signed Offer Letter Submission:** Once your timely-submitted documents are reviewed and approved by Volkswagen and the Claims Supervisor, an offer letter will be generated and provided to you. To receive your benefits, you must sign and notarize the offer letter and return it to Volkswagen via the Online Claims Portal, mail, or fax. If Volkswagen determines your offer letter is complete with the required signatures and notarizations, you will receive notification of that acceptance. If you select a Buyback, Trade-In or Early Lease Termination for your remedy, you will then be able to schedule your closing appointment via the Online Claims Portal or by calling 1-844-98-CLAIM. If you elect to keep your vehicle and receive an Approved Emissions Modification, you may schedule your service appointment directly with a Volkswagen or Audi Dealer. Regardless of the remedy you choose, we strongly encourage you to submit your signed offer letter to Volkswagen for review no later than September 1, 2019. We anticipate that there will be a large volume of claims submitted prior to the closing of the Settlement Program. If you submit your signed offer letter after September 1, 2019, there is a significant risk that your offer letter will not be reviewed and approved in time for you to schedule and complete a Buyback or Early Lease Termination prior to the end of the Settlement Program on September 30, 2019. If that happens, you will not receive benefits under the Settlement Program.

- **September 30, 2019 – Deadline to Complete Buyback, Trade-In, Early Lease Termination, or Approved Emissions Modification:** The 3.0-Liter Settlement Program for Generation 1 vehicles will end on September 30, 2019, and you must complete your selected remedy by that date. If you delay scheduling your closing appointment, we cannot guarantee closing appointment availability on the date and time and at the Dealer you desire. Volkswagen will be unable to accommodate you if you are unable to find an available appointment due to delay in scheduling. Additionally, if you do not have all of the required paperwork at your closing appointment, Volkswagen may be unable to reschedule your closing appointment if you wait until the last days of the Settlement Program. If that happens, you will not receive benefits under the Settlement Program.
- We STRONGLY recommend that you file your claim, including all required documentation, as soon as possible to ensure that you are able to complete your appointment before the end of the claims program. If you wait, you risk losing a cash payment that may be available to you under the Settlement Program.

**If you would like to participate in the Settlement Program, please file a claim through the Online Claims Portal or through the Paper Claim Form, which can be found on [www.VWCourtSettlement.com](http://www.VWCourtSettlement.com) or requested by calling 1-844-98-CLAIM.** You will be required to submit certain documents and information that are needed to determine your eligibility. Please note that a claim may not be considered filed until all required documentation is received by Volkswagen. Once that information has been received, your claim will be reviewed for eligibility and, if you are deemed eligible, you will receive a letter detailing the benefits you are entitled to receive under the Settlements and information on what steps you need to take to receive those benefits. If you are not eligible to participate in the Settlement Program, Volkswagen will inform you of your ineligibility. As stated above, you must complete your claim and submit your documents by June 1, 2019 or you will risk losing your opportunity to receive compensation in the Settlement Program. We encourage you to submit your claim in advance of the June 1, 2019 deadline to allow you to cure any document or eligibility issues that may arise.

**For questions or other issues related to the VW/Audi/Porsche Diesel Emissions Settlement, please visit [www.VWCourtSettlement.com](http://www.VWCourtSettlement.com) or contact the Settlement Support Team at 1-844-98-CLAIM.**

Sincerely,

Volkswagen Group of America, Inc.